Acorn Trust Mobile Phone Policy



Written by:	J Buckley, Trust Business Manager
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Date reviewed:	
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Chairs Signature	

Mission Statement

The Acorn Trust is a Multi-Academy Trust established with the aim of providing outstanding learning and opportunities for the children within its care.

Children are our nation's most precious resource. Their school life and learning experience will shape them for the whole of their lives

Safeguarding Statement

At the Acorn Trust we recognise our moral and statutory responsibility to safeguard and promote the welfare of all children.

We work to provide a safe and welcoming environment where children are respected and valued. We are alert to the signs of abuse and neglect and follow our procedures to ensure that children receive effective support, protection and justice.

The procedures contained in the Safeguarding Policy apply to all staff, volunteers and governors

Mobile Phone Policy

Contents:

Statement of intent

- 1. Scope
- 2. Code of Conduct
- 3. Personal Mobiles Staff
- 4. School Trip Mobile Phones
- 5. Issue of Mobile Phones for work related purposes
- 6. Use of the School Landline
- 7. Personal Mobiles Pupils
- 8. Volunteers, Visitors, Governors and Contractors
- 9. Parents
- 10. Dissemination
- 11. Monitoring and review

Statement of intent

At Acorn Trust the welfare and well-being of our pupils is paramount. The aim of the Mobile Phone Policy is to allow users to benefit from modern communication technologies, whilst promoting safe and appropriate practice through establishing clear and robust acceptable mobile user guidelines. This is achieved through balancing protection against potential misuse with the recognition that mobile phones are effective communication tools. It is recognised that it is the enhanced functions of many mobile phones that cause the most concern, offering distractions and disruption to the working day, and which are most susceptible to misuse - including the taking and distribution of indecent images, exploitation and bullying. However as it is difficult to detect specific usage, this policy refers to ALL mobile communication devices.

1. Scope

This policy applies to all individuals who have access to personal mobile phones on site. Staff can leave mobile phones in the secure storage provided if they wish, but must adhere to this policy if they wish to keep their phone with them.

This includes staff, volunteers, governors, children, young people, parents, carers, visitors and contractors. This list is not exhaustive.

This policy should also be read in relation to the following documentation:

- Safeguarding Children Policy
- Anti-Bullying Policy
- E-Safety Policy
- Social Media Policy
- Disciplinary policy
- Lone working policy
- Data Protection Policy

2. Code of conduct

A code of conduct is promoted with the aim of creating a cooperative workforce, where staff work as a team, have high values and respect each other; thus creating a strong morale and sense of commitment leading to increased productivity.

Our aim is therefore that all practitioners:

- have a clear understanding of what constitutes misuse.
- know how to minimise risk.
- avoid putting themselves into compromising situations which could be misinterpreted and lead to possible allegations.
- understand the need for professional boundaries and clear guidance regarding acceptable use.
- are responsible for self-moderation of their own behaviours.
- are aware of the importance of reporting concerns promptly.

It is fully recognised that imposing rigid regulations on the actions of others can be counterproductive. An agreement of trust is therefore promoted regarding the carrying and use of mobile phones within the setting, which is agreed to by all users.

3. Personal Mobiles - Staff

- 3.1. Staff are not permitted to make/receive calls/texts during contact time with children. The school office number should be given for all Emergency contact.
- 3.2. Staff should have their phones switched off and out of sight (e.g. in a drawer, cupboard handbag) during class time.
- 3.3. Mobile phones should not be used in spaces where children are present (eg. classroom, playground).
- 3.4. Use of phones (including receiving/sending texts and emails) should be limited to non-contact time when no children are present e.g. in office areas, staff room, empty classrooms.
- 3.5. Social Media apps should only be accessed on personal phones at lunchtime only when not working and in the staff room.

- 3.6. Employees accessing work emails using either their personal mobile phones should have the appropriate secure systems in place to ensure the data cannot be accessed, should their phone be lost or stolen. Employees are requested to sign a declaration on reading this policy to ensure their phone is password or pin protected.
- 3.7. Should there be exceptional circumstances (e.g. acutely sick relative), then staff should make the Headteacher aware of this and can have their phone in case of having to receive an emergency call.
- 3.8. Staff are not at any time permitted to use recording equipment on their mobile phones, for example: to take recordings/pictures/videos of children, or sharing for images.
- 3.9. Legitimate recordings and photographs should be captured using school equipment such as cameras and ipads.
- 3.10. The Trust is not responsible for the loss, damage or theft of any personal mobile device.
- 3.11. Inappropriate messages must not be sent to any member from the school community
- 3.12. Staff should report any usage of mobile devices that causes them concern to the Headteacher.
- 3.13. Failure to comply with the above may lead to disciplinary action
- 3.14. On occasion, some staff will require their personal phones for their work (eg. alarms to remind site supervisor to carry out a task, text messages to access Farrell website, etc) Phones can be used by staff for these purpose but under no circumstances, must they talk on their phone, text messages or take photos whilst children or present.

4. School Trip Mobile Phones

- 4.1. We recognise that mobile phones provide a useful means of communication on offsite activities. However staff should ensure that:
- 4.2. Only school trip mobile phones are used
- 4.3. The school mobile is only to be used for emergencies or contacting the school.
- 4.4. Only the school mobile or ipad (if taken) is used to take pictures/videos of the children when on a trip.
- 4.5. These pictures/videos must be downloaded on a school PC on return and then deleted.
- 4.6. No apps should be downloaded onto the mobile phone
- 4.7. Internet and email usage on the phone should only be used in an emergency.
- 4.8. Mobile phones should not be used to make contact with parents during school trips all relevant communications should be made via the school office.
- 4.9. Where volunteers are accompanying trips they are informed to switch their mobile phone off for the entity of the trip.
- 4.10. Mobiles should never be used whilst driving this is a criminal offence.
- 4.11. Calls and texts will be monitored.
- 4.12. The school office is responsible for ensuring the mobile phones are charged and with credit before any trip.
- 4.13. Failure to comply with the above may lead to disciplinary action

5. Issue of Mobile Phones for work related purposes

- 5.1. Any employees who have been provided with a mobile phone for business use must sign the mobile phone user agreement (appendix 1) and follow all its conditions and procedures.
- 5.2. Failure to do so, may result in disciplinary procedure
- 5.3. The Trust will monitor usage on a regular basis.

6. Use of the School Landline

- 6.1. The school landline must only be used in connection with school business. Using the landline to make a personal/private call must only be carried out if permission has been obtained from member from the Senior Leadership team.
- 6.2. The school landline must not be used to contact premium rate numbers
- 6.3. The landline number must not be used to promote any external private business
- 6.4. The school landline must not be used in a manner that could bring the Trust into disrepute

7. Personal Mobiles - Pupils

- 7.1. We recognise that mobile phones are part of everyday life for many children and that they can play an important role in helping pupils to feel safe and secure. However we also recognise that they can prove a distraction in school and can provide a means of bullying or intimidating others. Therefore:
- 7.2. Pupils are not permitted to have mobile phones on school trips
- 7.3. A mobile phone is only allowed if the child walks home from school alone. However on arrival at school, the phone must be handed in to the class teacher switched off, first thing in the morning and collected from there by the child at home time (the phone is left at the owner's own risk).
- 7.4. Where mobile phones are used in or out of school to bully or intimidate others, then the head teacher does have the power to intervene 'to such an extent as it is reasonable to regulate the behaviour of pupils when they are off the school site'

8. Volunteers, Visitors, Governors and Contractors

8.1. All Volunteers, Visitors, Governors and Contractors are expected to follow our mobile phone policy as it relates to staff whilst on the premises.

9. Parents

- 9.1. While we would prefer parents not to use their mobile phones while at school, we recognise that this would be impossible to regulate and that many parents see their phones as essential means of communication at all times.
- 9.2. We therefore ask that parents' usage of mobile phones, whilst on the school site is courteous and appropriate to the school environment.
- 9.3. We also allow parents to photograph or video school events such as shows or sports day using their mobile phones but insist that parents do not publish images (e.g. on social networking sites) that include any children other than their own.

10. Dissemination

10.1. The mobile phone policy will be shared with staff and volunteers as part of their induction. It will also be available on the school website.

11. Monitoring and review

- 11.1. The Trust Business Manager is responsible for monitoring this policy and procedures and amending accordingly following incidents or concerns.11.2. The policy will be reviewed by the Trust Business Manager every 2 years.



Acorn Trust

Mobile Phone User Agreement

This agreement is between:			
Acorn Trust and			

The following are the conditions under which you, the Acorn Trust employee, will accept the provision of a mobile phone from the Acorn Trust.

The Trust retains sole right of possession of the mobile phone and related equipment, and may transfer the mobile phone to another employee if you do not, or are unable to, for any reason, fulfil the requirements of this agreement.

Under this agreement the Trust will:

- 1. Provide a mobile phone for your sole use while you are a permanent full-time or part-time employee at the Trust.
- 2. Set up the mobile phone to enable you to connect to and make effective use of the network.
- 3. Plan and manage the integration of the mobile phone into the environment, and provide the professional development required to enable you to use the mobile phone effectively.
- 4. When required, expect you to pay an excess for accidental damage or loss, or repair / replacement costs where loss or damage is a result of your own negligence.
- 5. Make regular payment to the leasing company for the mobile phone (if applicable).

Under this agreement, you will:

- 1. Bring the mobile phone and charging unit to work each day and keep the mobile phone with you or within your sight at all times.
- 2. Transport the mobile phone safely using the cover issued with the mobile phone.
- 3. Use the mobile phone only for the purposes of work.
- 4. Not permit any other individual to use the mobile phone without your supervision.
- 5. Take responsibility for any other individual using the mobile phone.
- 6. Provide suitable care for the mobile phone at all times and not do anything that would permanently alter it in any way.

- 7. Not use the mobile phone in ways which could damage the reputation of the Trust or your own career.
- 8. Only download apps and content from reputable sources.
- 9. Turn off "Cellular" in settings so there are no Internet Charges.
- 10. Keep internet usage to a minimum (eg. use only in an emergency) by only switching on "Cellular" when required.
- 11. Lock the mobile phone screen when not in use with a passcode.
- 12. Keep the mobile phone clean.
- 13. Immediately report any damage or loss of the mobile phone
- 14. Immediately report any viruses or reduced functionality following a download
- 15. Be prepared to cover the insurance excess, repair or replace the mobile phone when the damage or loss has been a result of your own negligence.
- 16. Make arrangements for the return of the mobile phone and passcode if your employment ends or if you will be away from the school for an extended period.
- 17. Use the mobile phone in a way which does not contravene the policies and procedures of the Acorn Trust including the ICT Policy, Data Protection Policy, Social Media Policy and Safeguarding Policy.
- 18. Keep the phone well charged ready for use when at work.
- 19. Do not use the mobile phone whilst driving unless the car has a hands free system. Driving whilst talking on a mobile is a Criminal offence.

Insurance cover provides protection from the standard risks while the mobile phone is on the school site or in your home but excludes theft from your car or from other establishments. Should you leave the mobile phone unattended and it is stolen, you will be responsible for its replacement and may need to claim this from your own insurance company or pay from your own pocket.

Failure to agree to or to abide by these terms will lead to the mobile phone being returned to the school and serious breaches may lead to disciplinary action.

I,	l,agree to follow the terms laid out in the Mobile Phone use agreement.				
S	Signed by				
	Name:	Date:			
	Mobile Phone Model:	Serial Number:			